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# **WELCOME to Workplace Mentoring**



The Province of Nova Scotia - Apprenticeship Training and Skill Development Division is focusing attention on mentoring to assist with teaching and learning skills in the workplace. Workplace mentoring is now a required part of all apprenticeship training, and the opportunity to engage in mentorship training is also being extended to journeypersons in industry. There will be a focus on mentoring throughout the apprenticeship journey.

#### The outcomes of this course are:

- → Apply strategies to assist with learning skills in the workplace
- → Apply strategies to assist in teaching skills in the workplace

We will negotiate the learning experience to ensure that participants get what they need in meeting these outcomes.

One of the first things we need to do is to work together to clarify roles for this experience.

#### **Expectations on Learner:**

- 1. Create a safe, comfortable and respectful learning environment.
- 2. Negotiate the learning experience together.
- 3. Invest my best effort into my work.
- 4. Correspond with the course facilitator on a regular basis while completing the course.
- 5. Complete the work required by the negotiated timeline.
- 6. Make learning an enjoyable experience.

#### **Expectations of Facilitator:**

- 1. Create a safe, comfortable and respectful learning environment.
- 2. Negotiate the learning experience together.
- 3. Invest my best effort into my work
- 4. Correspond with the learner on an ongoing basis while completing the course.
- 5. Provide feedback and assessment on submitted course work.
- 6. Make learning an enjoyable experience.

Included in this package is everything that you will need to begin working on your course. Course information is included in this document. Course activities are included in the "Handbook" section. It is suggested that participants keep their course materials in a binder. The binder will assist in organizing the work associated with this course, but it is can also be an ongoing resource - a tool to use to keep track of mentoring experiences, professional development activities, projects, committees, union work, sector council activities, and other professional development activities. It is a place you can keep documentation of projects you have worked on, tasks you have completed, photos, schematics, whatever makes the most sense to you. It is your resource.

How you go through this course experience is up to you. Three steps are outlined in the pages that follow. Start with STEP 1 on the next page. From there, follow the instructions to work through the course materials.

### Enjoy your learning experience!



# Where Am I Now? MY EXPERIENCE



Start the process of becoming a MENTOR by thinking about your experience supporting teaching and learning in the workplace. Answer these questions. Your responses will assist in creating your LEARNING PLAN.

| Consider       |  | Do You |   | Notes |
|----------------|--|--------|---|-------|
| do to          | are the things I<br>help apprentices<br>a new skill? |        | Recognize the importance of your own and others' experiences?<br>Describe the different roles in apprenticeship?<br>Explain the shared responsibilities for workplace learning?<br>Identify strategies to meet different learning needs?<br>Outline the implication of essential skills in your trade?<br>Demonstrate strategies to assist with learning skills in the workplace? |       |
| throug         | are the steps I go<br>gh when teaching<br>skill?     |        | Recognize the impact of your own experiences in teaching & learning skills?<br>Compare the different roles played by a workplace mentor?<br>Describe the six-step approach to teaching and learning skills?<br>Identify how each coaching step meets different learning needs?<br>Identify strategies relating to teaching skills in the workplace?                               |       |
| skill d        | teaching a new<br>o I identify the<br>of the lesson? |        | Recognize the importance of identifying the point of the lesson?<br>Define a learning objective for a lesson?<br>Describe how to choose a good time to present a lesson?<br>Apply strategies for identifying the point of the lesson?   |       |
|                | teaching a new<br>o I link the<br>n?                 |        | Recognize the importance of linking the lessons?<br>Define lesson order and provide examples of approaches?<br>Describe how to adjust a lesson to different situations?<br>Apply strategies for linking the lesson?   |       |
|                | teaching a new<br>o I demonstrate<br>ill?            |        | Recognize the importance of demonstrating as a part of teaching & learning skills?<br>Describe the process of starting a lesson?<br>Outline the components of the skill (the context)?<br>Describe the hands-on trial stage of a skill demonstration?<br>Explain the importance of recapping a lesson?<br>Apply strategies for demonstrating skills?                              |       |
|                | teaching a new<br>o I provide<br>ce?                 |        | Recognize the importance of practice as a part of teaching & learning skills?<br>Describe a complete set-up for skill practice?<br>Identify, with examples, three types of skill practice?<br>Describe the process of recycling lesson steps?<br>Apply strategies for practicing skills?  |       |
|                | teaching a new<br>o I give<br>ack?                   |        | Recognize the importance of feedback as a part of teaching & learning skills?<br>Define and provide examples of different types of feedback?<br>Identify techniques for giving effective feedback?<br>Apply strategies for providing feedback?  |       |
|                | teaching a new<br>o I assess<br>ess?                 |        | Recognize the importance of assessment as a part of teaching & learning skills?<br>Describe a skill assessment with examples?<br>Explain a progress assessment with examples?<br>Identify methods of assessing progress with examples?<br>Apply assessment strategies?  |       |
| mento          | lo I put<br>oring into<br>ce in my<br>place?         |        | Demonstrate the six-step coaching plan?<br>Recognize the importance of different types of skills in the workplace?<br>Reflect on what you have learned about workplace mentoring?<br>Identify opportunities for continuing involvement in the trade?<br>Demonstrate strategies to assist in teaching skills in the workplace?   |       |
| Name:<br>Date: |  |        |   | ·     |

notes



## Where Am I Going? MY LEARNING PLAN

You design your own plan. Start by looking at your responses from Where Am I Now? MY EXPERIENCE. There are activities to assist you with each of these areas. Depending on your responses, you may want to complete all of the activities, some of the activities, or go on to demonstrate "How I Can Prove What I Know" - See next page.

| Section  | Do I need this?           | MY PLAN |
|--|---------------------------|---------|
| Apprentic<br>& Mentori   | eship 🗆 YES<br>ng<br>💷 NO |         |
| Teaching<br>and Learn<br>Skills                                | ng I YES<br>I NO          |         |
| tidentify the<br>step 1 ldentify the<br>Point of the<br>Lesson | e I YES<br>I NO           |         |
| Link the Lesson  | □ YES<br>□ NO             |         |
| Demonstr<br>the Skill  | nte 🗆 YES<br>🗆 NO         |         |
| step 4 Provide<br>Practice                                     | U YES                     |         |
| Give<br>Step 5 Give<br>Feedback                                | U YES                     |         |
| Assess<br>Step 6   | U YES                     |         |
| last step  | n, I YES<br>and I NO      |         |
| Name:<br>Date:   | 1                         |         |



How Can I Prove What I Know? MY MENTORING EVIDENCE Being a WORKPLACE MENTOR means that you support teaching and learning in the workplace. Think about how you do that. Think about the things you do that help apprentices to learn. Think about the things that you do to make the skills training a success.

| Consider   | MY Evidence |  |  |  |  |
|--|-------------|--|--|--|--|
| What are the<br>things I do to<br>help apprentices<br>to learn new<br>skills?<br>What are the<br>things I do to<br>make workplace<br>skills training a<br>success? |             |  |  |  |  |
| An example of a<br>situation<br>demonstrating<br>how I have taken<br>action to make<br>the most of<br>teaching skills in<br>the workplace.                         |             |  |  |  |  |
| I will continue to take action to support teaching and learning in the workplace.  |             |  |  |  |  |
| Name   |             |  |  |  |  |
| Signature  |             |  |  |  |  |
| Date   |             |  |  |  |  |

# **HELP**

It is important to remember that help comes in many forms. If you experience difficulties working through your course, remember that your first avenue for assistance is your course facilitator. Your facilitator is there to assist you with your learning! Never hesitate to ask a question or initiate a conversation. It is also important for you to use the resources that surround you - take advantage of the network of people around you to get help and input.

Just as it is important to be organized on the job, the course materials model this organization. These symbols will serve as visual cues to assist you in your learning.

Each unit starts with a rationale for the content.

Each unit identifies specific learning objectives.

Learning activities reinforce the course content.

Key words provide a preview of

Each unit ends with suggestions for practical workplace tips.

The unit ends with the responses to the Self Check.

There are "Notes" spaces throughout the course for keeping learning notes.

Everyone will need to take their time with the content and give time to process the information. It is important to try different strategies - underlining, highlighting, notes, etc. Different things work for different people. There is no one right way - find what works best for you.







read





content sections to review.









A few self-check evaluation guestions reinforce key content.

In each unit you will be asked to think

about your own related experiences -

learning and growth.

these are an important foundation for your



Some course activities are intended to be submitted to the facilitator as a starting point for discussion of course progress.









help

notes



content with the definitions reviewed after the content.